

Privacy Policy

thepedagogycommunity.org · Effective Date: 21 June 2026

1.

Introduction

Welcome to The Pedagogy Community. We respect your privacy and are committed to protecting your personal data in compliance with the Digital Personal Data Protection Act, 2023 (DPDPA) and the Information Technology Rules, 2011.

This Privacy Policy explains how we (the "Data Fiduciary") collect, use, store, and protect the personal information of our users ("Data Principals") when interacting with our services, including the myTPC platform used by teachers and the Learning Management System (LMS) used by school administrators.

Age Restriction: Our platform is strictly designed for adult educators and school staff. We do not knowingly collect or process the personal data of anyone under the age of 18.

2.

Information We Collect

To provide and improve our services, we collect the following categories of data:

- **Identity & Professional Data:** Full Name, Email Address, OASIS ID, and professional Designation.
- **Performance & Compliance Data:** Course completion dates, assessment scores, CBSE Training Program Tracking IDs, training topics (Domain 1/2/3), total hours earned, and target training hours.
- **Technical & Usage Data:** IP addresses, mobile device IDs, browser types, and operating systems.
- **Financial Data:** All payments are processed by Razorpay. We do not store credit card numbers or bank account details on our servers.

3.

How We Use Your Data

We process your data strictly for the following purposes:

- **Service Delivery:** To allow teachers to learn, track progress, and earn hours on the myTPC platform.
- **Compliance & Reporting:** To populate the LMS for CBSE compliance reports and admin dashboards.
- **Security & Analytics:** To authenticate users, prevent fraud, and monitor technical performance.

- **Communication:** To send essential utility, authentication, and service-related messages.
-

4.

Data Sharing & Third-Party Processors

We do not sell your personal data. We share data only with:

- **School Administrators:** Professional metrics and training records visible in the LMS for compliance.
 - **Zoho (Data Processor):** Name and email for customer support and business communications.
See: zoho.com/privacy.html
 - **Razorpay (Data Processor):** Transaction data for payment processing. See: razorpay.com/privacy/
-

5.

Data Storage & Security

Your personal data is hosted on Amazon Web Services (**AWS ap-south-1**, Mumbai region), ensuring data sovereignty within India. We implement industry-standard security measures and conduct regular assessments.

6.

Data Retention

We retain your personal data as follows:

- **Compliance Records:** Training records, earned hours, and tracking IDs are retained for **8 years** to satisfy educational board audit requirements.
 - **Account Data:** Retained for as long as your account is active.
-

7.

Your Rights (Data Principal Rights)

Under the DPDPA 2023, you have the right to:

- **Access & Rectification:** Request a summary of your data and correct inaccuracies.
- **Erasure:** Request deletion of your account. Fulfilling a deletion request results in anonymisation — your name and identifiers are removed, but underlying training data remains for the 8-year compliance period.
- **Withdrawal of Consent:** Withdraw consent at any time, though this may restrict platform access.
- **Nomination:** Nominate someone to exercise your rights in the event of death or incapacity.

To exercise any of these rights, email info@thepedagogycommunity.org.

8.

Cookie Policy

We use essential cookies to maintain authenticated sessions and analytics cookies to understand platform usage. You can manage cookie preferences through your browser settings.

9.

Changes to this Policy

We may update this Privacy Policy to reflect changes in legal requirements or operational practices. Active users will be notified via email and a prominent notice on thepedagogycommunity.org.

10.

Grievance Redressal

In accordance with the DPDPA 2023 and IT Rules 2011, contact our Grievance Officer at info@thepedagogycommunity.org or WhatsApp +91 93051 21253. We acknowledge grievances within 48 hours and resolve within legally mandated timelines.

Grievance Officer

For questions, data-rights requests, or privacy concerns, contact us at info@thepedagogycommunity.org or WhatsApp +91 93051 21253. We respond within 48 hours and resolve within legally mandated timelines.

The Pedagogy Community · Regus Alacrity Business Centre, 10th Floor, Levana Cyber Heights, Vibhuti Khand, Gomti Nagar, Lucknow – 226010, India