
Cancellation & Refund Policy

thepedagogycommunity.org · Effective Date: 20 March 2023

1.

Introduction

Welcome to The Pedagogy Community's Cancellation and Refund Policy. This policy outlines our guidelines regarding the cancellation and refund of payments made for our webinars and services. Please read this policy carefully before making a payment.

2.

Business Information

- Business Name: The Pedagogy Community
 - Business Email: info@thepedagogycommunity.org
 - Business Phone: +91-9305121253
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3.

Payment Information

Payment for our webinars is processed through Razorpay. Please refer to Razorpay's terms (razorpay.com/terms/) and privacy policy (razorpay.com/privacy/) for payment-related inquiries.

4.

Pricing

Pricing for our webinars may vary based on webinar details, duration, expert fees, and other parameters. For a detailed pricing structure, visit our [Pricing Policy](#) page.

5.

Cancellation

Cancellation of webinar registrations after payment is not possible.

6.

Refund Policy

We offer refunds under the following circumstances:

- If the webinar is cancelled from our side, you will receive a full refund.
 - If you are unable to attend due to incorrect information you provided (e.g., incorrect email), we are not liable for a refund.
 - If you wish to receive the recorded session link, you may request it via email. Not everyone is eligible and we reserve the right to approve or disapprove. Recorded links expire 7 days from the webinar date.
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7.

Grievance Redressal

For any inquiries regarding cancellations or refunds, please contact our Grievance Officer at info@thepedagogycommunity.org or WhatsApp +91 93051 21253. We acknowledge all grievances within 48 hours.

Grievance Officer

For questions, data-rights requests, or privacy concerns, contact us at info@thepedagogycommunity.org or WhatsApp +91 93051 21253. We respond within 48 hours and resolve within legally mandated timelines.

The Pedagogy Community · Regus Alacrity Business Centre, 10th Floor, Levana Cyber Heights, Vibhuti Khand, Gomti Nagar, Lucknow – 226010, India