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# Shipping & Delivery

thepedagogycommunity.org · Effective Date: 20 March 2023

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## 1.

### Introduction

Welcome to The Pedagogy Community's Shipping and Delivery Conditions. While we primarily offer webinars and digital services, this policy outlines our approach to delivering digital content and services to our users.

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## 2.

### Business Information

- Business Name: The Pedagogy Community
  - Business Email: [info@thepedagogycommunity.org](mailto:info@thepedagogycommunity.org)
  - Business Phone: +91-9305121253
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## 3.

### Digital Delivery

The Pedagogy Community specialises in offering digital content and webinars, which are delivered electronically. As a result, traditional shipping and delivery do not apply to our services.

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## 4.

### Access to Webinars

Upon successful payment for a webinar, users will receive access information via email, including the date, time, meeting link, and other relevant information.

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## 5.

### Access to Recorded Webinars

If you have paid for a webinar and wish to access the recorded session, you may request it via email. Not everyone is eligible and we hold the right to approve or disapprove. All recorded session links expire 7 days from the date of the conducted webinar.

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## 6.

## **Grievance Redressal**

For any inquiries regarding access to webinars or recorded sessions, please contact our Grievance Officer at [info@thepedagogycommunity.org](mailto:info@thepedagogycommunity.org) or WhatsApp +91 93051 21253. We acknowledge all grievances within 48 hours.

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### **Grievance Officer**

For questions, data-rights requests, or privacy concerns, contact us at [info@thepedagogycommunity.org](mailto:info@thepedagogycommunity.org) or WhatsApp +91 93051 21253. We respond within 48 hours and resolve within legally mandated timelines.

The Pedagogy Community · Regus Alacrity Business Centre, 10th Floor, Levana Cyber Heights, Vibhuti Khand, Gomti Nagar, Lucknow – 226010, India